

加密電子郵件收件人ProofPoint 說明

初次接收安全電子郵件

1. 您將正常接收一封電子郵件。打開電子郵件後，您將讀到下列訊息：

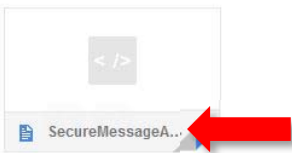
此為安全、加密訊息。打開附件，閱讀此訊息。

附件名為 **SecureMessageAtt.html**。實際上，此為加密訊息，包含經過加密的原始訊息中所附的任何文件或檔案。



Disclaimer: This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

Secured by Proofpoint Encryption, Copyright © 2009-2016 Proofpoint, Inc. All rights reserved.



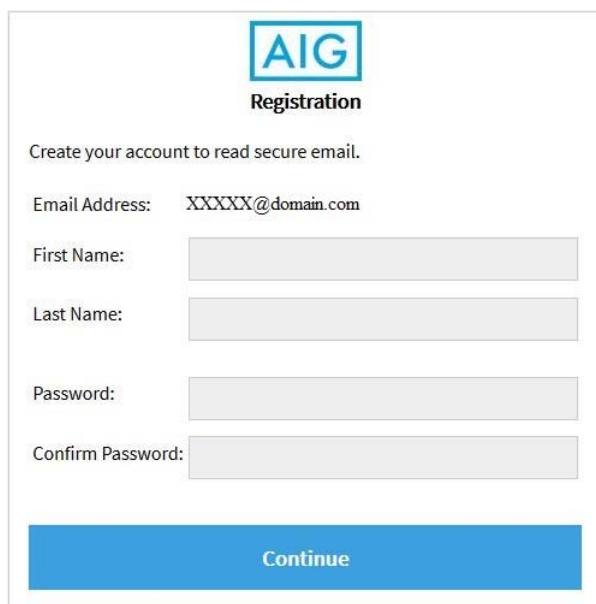
2. 按一下附件 **SecureMessageAt.html** 打開訊息時，您需按照指示轉至AIG Securemail 網站進行註冊或登入後才能閱讀加密電子郵件。



Disclaimer: This email and its content are confidential and intended solely for the use of the addressee. Please notify the sender if you have received this email in error or simply delete it.

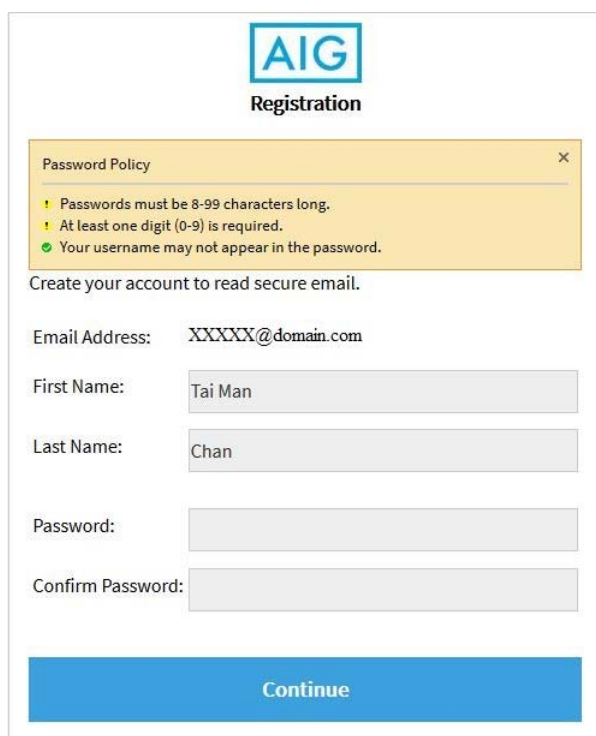
Secured by Proofpoint Encryption, Copyright © 2009-2016 Proofpoint, Inc. All rights reserved.

3. 如果這是您初次存取AIG Securemail 網站，您將看到創建新帳戶的提示。

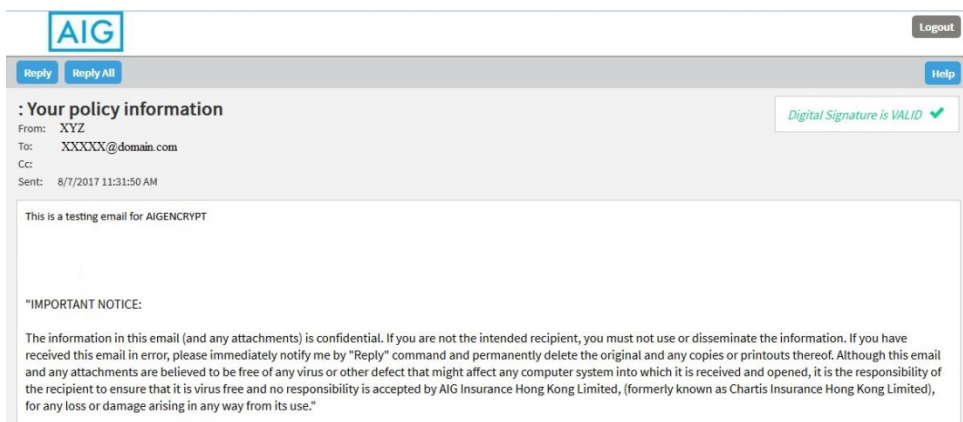


The screenshot shows the AIG Registration page. At the top is the AIG logo and the word "Registration". Below that is the instruction "Create your account to read secure email." The form includes an "Email Address" field with the placeholder "XXXXX@domain.com", and three input fields for "First Name", "Last Name", and "Password". A "Confirm Password" field is also present. At the bottom is a blue "Continue" button.

4. 完成提供的欄位（如姓名、密碼、再次輸入密碼）並按一下「繼續」按鈕，即可閱讀您的訊息：



This screenshot shows the same AIG Registration page as above, but with a "Password Policy" popup window open. The popup lists three rules: "Passwords must be 8-99 characters long.", "At least one digit (0-9) is required.", and "Your username may not appear in the password." The "First Name" field is filled with "Tai Man" and the "Last Name" field is filled with "Chan". The "Continue" button is still visible at the bottom.



註：安全電子郵件密碼有效期為90天。

AIG 寄件者加密電子郵件的收件人可獲得的支持

1. 您應首先聯絡自己公司的電腦支援部門。通常情況下，當地的支援中心服務可解決有關加密電子郵件的問題。
2. 您可發送電子郵件至secureemailsupport@aig.com。該電子郵件將會發送至AIG 支援中心。AIG 支援中心將創建一張通知單並將該案例分配給資訊團隊。
3. 您可要求 AIG 寄件者透過AIG 支援中心開具通知單。