

TravelWise Protection Plan - FAQ

1. Can my parents purchase TravelWise travel insurance?

For single trip plan, individual plan covers anyone aged below 70 on the commencement date of the policy while family plan covers any legally married couple aged 17 to 70 with their legitimate child(ren) aged under 17 on the commencement date of the policy. For annual plan, individual plan covers anyone aged between 17 to 70 on the commencement date of the policy while family plan covers any legally married couple aged 17 to 70 with their legitimate child(ren) aged under 17 on the commencement date of the policy.

2. I am planning to travel abroad for more than 3 months. How long can TravelWise Protection plan cover?

Single-trip plan covers at most 182 days while annual plan covers at most 90 consecutive days per journey.

3. I am not a Hong Kong resident. Can I purchase AIG TravelWise annual plan?

The insured person for annual plan must be a Hong Kong resident (HKID card holders) while there is no restriction for single-trip plan.

4. I am planning for a business trip. Will TravelWise Protection Plan cover my trip?

The insurance is only valid for conventional vacation or business trips (administrative duty only) and the trip must commence from Hong Kong. If you engage in any form of manual work in connection with any business profession or employment, the insurance will not cover the claims.

5. I am planning my trips for next year. When should I buy the travel insurance?

As soon as you have confirmed your travel route and destination, you should consider purchasing travel insurance. Travel insurance purchased after you have commenced your journey and departed Hong Kong is considered invalid.

6. My kid is going to join the 5-day summer school to study abroad, can he issue a travel insurance on his own?

Yes, kids can apply travel insurance (single-trip plan) on his own.