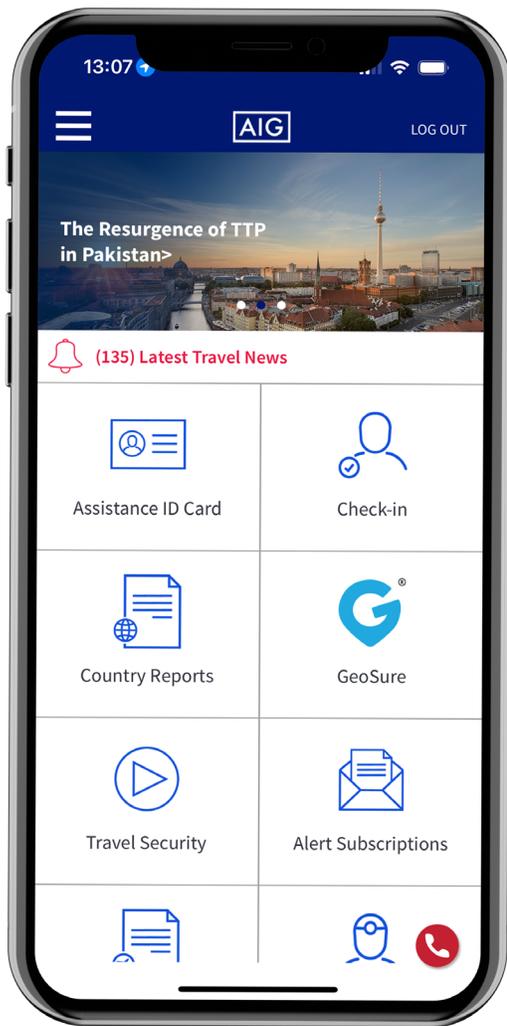




AIG TRAVEL ASSISTANCE APP

Download the Mobile App

With increasing travel security and health risks, navigating the world of international travel requires a new level of sophistication in order to stay safe and secure. With the improved AIG Travel Assistance mobile app*, available for Apple and Android devices, travellers have new features to help ensure effective travel risk management. Whether it's prior to travel, during the trip, or after the return home, our secure, member-only assistance app provides travellers with convenient access to in-depth travel, security and health information 24/7/365.



One Touch 'Help' Button connects travellers directly to emergency travel assistance.



Assistance ID Card can be accessed via the app in the event the physical card is forgotten or lost.



Country Reports and City Guides provide key information on political conditions, security issues, travel logistics, cultural factors, contact details and health advisories with the ability to mark reports as favorites.



Security Travel Alerts contain security level developments that may affect your travel destination(s) (subscribed travel alerts will be sent to the registered user's email address).



Check-in Feature enables travellers to seamlessly notify contacts of their safe arrivals while travelling.



Location Safety Ratings provided by GeoSure® indicate risk conditions on overall safety, physical harm, women's safety, theft, LGBTQ+ safety, political freedoms, and health for various locations within cities around the world.



Provider Directory contains contact information for healthcare providers around the world with a map view and ability to turn on GPS and locate providers nearby. Members have the option to rate and share comments about the medical provider (feedback will not be made public and will only be shared with AIG Travel).



Medical Translations Tool translates medical terms and phrases into multiple languages.



Drug Brand Equivalency Tool generates drug brand names and their equivalent names for multiple countries.



Security Awareness Training online travel safety videos and knowledge tests provide basic tools and information to be an aware, organised and prepared traveller and you can receive a certificate of completion via email.



My Trips enables travellers to add upcoming trips with the option to receive country alert emails and view trip advice.



Currency Converter generates daily exchange rates.

See the following page for instructions.

You must be a registered user to access the mobile app. If you are a registered user of the travel assistance website, the same username and password will apply. See the following page for new user registration instructions.



Contact your agent, broker or AIG representative to learn more.

*Mobile app is only available on smartphone – not tablet. Mobile app availability and features vary by policyholder access. Must be connected to Wi-Fi or cellular network.

AIG Travel, a member of American International Group, Inc., provides travel insurance and global assistance through innovative product offerings. Travel Guard® is the marketing name for its portfolio of travel insurance and travel-related services. From lost luggage to a medical emergency, our 24/7 multilingual assistance team is always just a phone call away. Through our global service centers and a network of experienced providers, we deliver medical and security assistance to help our customers travel with confidence. AIG Travel is a socially responsible and inclusive organization that meets the diverse needs of leisure and corporate travelers alike. Learn more at www.travelguard.com, and follow us on Twitter, Facebook, Instagram and LinkedIn.