

Accident & Health Insurance Claim Form

意外及醫療保險索償申請表

pa.claim.hk@aig.com | Enquiry: +852 3666 7090

This form must be completed truthfully and accurately. If the space is not enough or no applicable field available, please supplement information by attachment. 請正確填寫此申請表。如果表格空間不足或沒有適用之欄位,請以附件補充資料。

The list of documents required is not exhaustive and we reserve our right to request from you any additional information/documentation, as necessary.

The submission of an incomplete form or insufficient information or supporting documents may delay the processing or result in the denial of your claim.

各部份之「所需文件」只是概括要求,本公司保留權利在有需要時要求閣下提供更多文件以處理有關的索償申請。如所遞交的索償申請表未填妥或有關資料或

文件不足,閣下的索償申請有可能會受延誤或被拒絕。

• Please notify us if you require to have the Certified True Copy ("CTC") of original medical receipts from us. CTC will be returned after claim is finalized. Original medical receipts will not be returned regardless you specify or not. 如您需取回醫生的發票和收據核實副本,請知會本公司作申請,核實副本於完成此索償個案後發出。不論閣下是否有特別請求,正本文件也不將獲發還

The completed form should be returned to us together with all supporting documents within thirty (30 days) after the occurrence at the following address: 請填妥索償申請表並連同所有有關文件於事件發生後三十(30)天內寄回以下地址:

AIG Insurance Hong Kong Limited

Claims Department

7/F, One Island East 18 Westlands Road Island East Hong Kong

Telephone: 852 3666 7090 Facsimile: 852 2834 8962 Email address: pa.claim.hk@aig.com

www.aig.com.hk

美亞保險香港有限公司

賠償部

香港港島東華蘭路18號港島東中心7樓

電話: 852 3666 7090 傳真: 852 2834 8962 電郵地址: pa.claim.hk@aig.com

www.aig.com.hk

Section 1 - General Information (Required) 第一部份 受保人及一般資料 (必須填寫)

Policy/certificate no. 保單號碼		Name of Policyholder (English) 保單持有人姓名(英文)		Name of Policyholder (Chinese) 保單持有人姓名(中文)		
Insured's HKID No/Passport No 受保人香港身份記	正/護照號碼	Name of Insured (English)	受保人姓名(英文)	Name of Insured (Chinese) 受保人姓名(中文)		
Insured's Occupation 受保人職業		E-mail Address 電郵地丸	F			
Mailing Address 通訊地址				Mobile Phone No. 手提電話號碼		
				Claim ocknowledgement will be sent to this mobile phone number via SMS upon receipt of claim form. 本公司將會在收到此素價申請後發送確認短訊至此手提電話號碼		
Are you a citizen of the United States? 閣下是否美國公民?	Yes 是	□ No 否	If yes, please provide your social secu如是,請提供社會保障編號	rity number		
AIG HK is a subsidiary of US company and as such of 2007). This information is requested solely to ena Extension Act of 2007,需要匯報所有由有資格	is required to re ble us to comply 別用美國公共署	port injury claims of U.S. citi / with this reporting requiren §療保險的美國公民提出I	zens who may be eligible to receive "Me nent. 美亞保險香港有限公司作為美資 的受傷索償。此項資料僅為遵從以上	dicare" (pursuant to the Medicare, Medicaid & SCHIP Extension Act 公司的附屬公司,根據美國法案Medicare, Medicaid & SCHIP 匯報要求而收集。		
Claim Type (please tick) 索償類別 (請選擇)	New Claim 新的索償		Further Claim, with Claim Number: 再度索償,索償檔案編號: —			
Claim Item (please tick) 索償項目 (請選擇)	Accidental Me 意外醫療費用	dical Expenses	Critical Illness 危疾	Hospital Income 住院現金		
	Hospital Expen 住院醫療費用		Accidental Death & Permanent Disabili 意外死亡及永久傷殘	ty Other, please specify 其他,請詳述:		
			Amount 索償金額	HK\$		
Do you have any other insurance policies covering this loss or expenses incurred?	' ' '	provide the details below burer 保險公司之名稱	扣是,請提供以下資料:			
是項索償項目是否受保於其他保險合約? Yes 是 No否	Policy No. 保單編號 _		Policy Type 【保單類別	Settlement Amount		
	c	laim Amount for Me	dical Expense 醫療費用索償金	額		
Amount of Chinese medical treatment receipt(s) 中醫門診金額	Н	K\$	Pie X 張	eces = HK\$		
Amount of out-patient Western medical treatment re 西醫門診金額		K\$	Pie X 張	ces = HK\$		
			Total receipts amount 收據總額	HK\$		
To avoid double indemnity, you are required to no	tify us for total re	eimbursements received from	n us and other sources if the total amount	of reimbursements received is greater than the actual medical		

• 當您從本公司及其他保險公司/第三方合共獲得的醫療費用賠償金額多於實際醫療費用時,請必須知會本公司,以避免雙重賠償。

	Clo	aim Amount for Hospital I	ncome 住院現金索	償詳情		
Type (please tick) 類別(請選擇)	Private Hospital 私家醫院	☐ Public Hospital 政府醫Ⅰ	完		medical charges for eligible person 員用豁免資格人士	s
Date of admission 入院日期	DD 日	MM YYYY 月 年	Date of discharge 出院日期	DD 日	MM 月	YYYY 年
	irge daily room charge on discharge date, 攻取病房收費,出院日不包括在日數內		d in no. of room charge do	ys.)		
Daily ward room charge 病房每日收費	HK\$			charges 枚費 HK\$		
Daily ward room charge 病房每日收費	HK\$	× no. of days 	Day(s) Room —— 日 = 病房	charges 收費 HK\$		
			Total room charg 病房合共收費	ges HK\$		
The request for payment m 本公司特此聲明此項要 Notice: 1. Purpose fo 2. AIGHK res 注意事項: 1. 收集目的	ims Payment Mode (Requode is not an admission of our liability. If the 求並不代表本公司承認賠償責任。如果到 or collection: (i) Solely to enable AIG HK to serves the right to determine the claim pay: (i) 僅使美亞保險能夠對符合條件的累保留自行決定其索償款項的付款方法的	e claim is eligible, the payment sha 索償成功,所有賠償均只可支付 o effect settlement payment for eli yment method at its absolute disc 索償進行賠償付款。 (ii) 美亞保	ll be payable to the releva 予此索償之相關受保人な gible claim(s). (ii) AIG HK retion.	nt Insured only based on 如下提供的信息。 shall only make paymer	the following details provided.	
Please choose one.	Faster Payment System (FF	PS) 快速支付系統 (「轉數快」)			for claims payment amount un 6,000 元的索償支付金額之個案。	der HKD5,000
請選擇其一		g Bank Account (HKD account o		限港幣戶口)		
If you choose Faster P Notice:	ayment System (FPS) for your claim(s),	please complete the following:	如選擇使用 快速支付 注意事項:	<u>系統 (「轉數快」)</u> 為你	的賠償支付方式 <mark>,</mark> 請填寫以下ī ————————————————————————————————————	資料: —————
registered with Fast 2. Claims Payment can the registered proxy Holder/ eligible Cla 3. Please provide One	roxy (phone number/e-mail address/FP er Payment System, otherwise the paym nonly be addressed to Policy Holder /e with bank account holder's name is the immant(s), otherwise the payment cannote (1) of the proxy (phone number /e-maail address for sending Claim statement	ent cannot proceed. ligible Claimant. Please ensure e same as the name of Policy t proceed. iil address/FPS ID) in below fielo	7 1. 請確保以下提供 統中註冊,否則 2. 賠償付款僅支付 帳戶持有人姓名 3. 請於下面只提供 付系統識別碼)。	無法進行付款。 <mark>給保單持有人/ 符合條</mark> 與保單持有人/ 符合條 : <u>一個</u> 快速支付系統識	《電郵/快速支付系統識別碼)E 件 <mark>的索償者。</mark> 請確保註冊快速或 件的索償者姓名相同,否則無決 別代號(電話號碼 /或 電子郵件 表, <mark>否則無法進行付款。</mark>	5付系統的銀行 5進行付款。
registered with Fast 2. Claims Payment can the registered proxy Holder/ eligible Cla 3. Please provide One 4. Please provide e-m	er Payment System, otherwise the paym n only be addressed to Policy Holder /e with bank account holder's name is the iimant(s), otherwise the payment canno to the proxy (phone number /e-ma ail address for sending Claim statemen	ent cannot proceed. ligible Claimant. Please ensure e same as the name of Policy t proceed. iil address/FPS ID) in below fielo	1. 請確保以下提供 統中註冊,否則 2. 賠償付款僅支付 帳戶持有人姓名 3. 請於下面只提供 付系統識別碼。 4. 請提供 電子郵件	無法進行付款。 <mark>給保單持有人/ 符合條</mark> 與保單持有人/ 符合條 : <u>一個</u> 快速支付系統識	<mark>件的索償者。</mark> 請確保註冊快速或件的索償者姓名相同,否則無法 附代號(電話號碼 /或 電子郵件	5付系統的銀行 5進行付款。
registered with Faste 2. Claims Payment can the registered proxy Holder/ eligible Cla 3. Please provide One 4. Please provide e-m proceed. (FPS) Telephone no	er Payment System, otherwise the paym n only be addressed to Policy Holder /e/ with bank account holder's name is the immant(s), otherwise the payment cannote (11) of the proxy (phone number /e-mail address for sending Claim statement).	ent cannot proceed. ligible Claimant. Please ensure e same as the name of Policy t proceed. iii address/FPS ID) in below field nt, otherwise the payment canno	1. 請確保以下提供 統中註冊,否則 2. 賠償付款僅支付 帳戶持有人姓名 3. 請於下面只提供 付系統識別碼。 4. 請提供 電子郵件	無法進行付款。 給保單持有人/ 符合條 與保單持有人/ 符合條 一個 快速支付系統識 地址 以發送賠償明細 或 or	件的索償者。請確保註冊快速或件的索償者姓名相同,否則無法別代號(電話號碼 /或 電子郵件表,否則無法進行付款。 FPS ID 快速支付系統識別碼	友付系統的銀行 進行付款。 地址 /或 快速支
registered with Fasts 2. Claims Payment can the registered proxy Holder/ eligible Clc 3. Please provide One 4. Please provide e-m proceed. (FPS) Telephone not (轉數快) 電話號碼 FPS Account Holder's N	er Payment System, otherwise the paym n only be addressed to Policy Holder /e/ with bank account holder's name is the immant(s), otherwise the payment cannote (11) of the proxy (phone number /e-mail address for sending Claim statement).	ent cannot proceed. ligible Claimant. Please ensure e same as the name of Policy t proceed. iil address/FPS ID) in below field iil address/FPS ID) in below field int, otherwise the payment cannot 或 (FPS)	1. 請確保以下提供 統中註冊,否則 2. 賠償付款僅支付 帳戶持有人姓名 3. 請於下面只提供 付系統識別碼。 4. 請提供 電子郵件	無法進行付款。 給保單持有人/ 符合條 與保單持有人/ 符合條 一個 快速支付系統識 地址 以發送賠償明細 或 or	件的索償者。請確保註冊快速或件的索償者姓名相同,否則無法別代號(電話號碼 /或 電子郵件表,否則無法進行付款。 FPS ID 快速支付系統識別碼	z 付系統的銀行 s進行付款。 地址 /或 快速支
registered with Fasts 2. Claims Payment can the registered proxy Holder/ eligible Clc 3. Please provide One 4. Please provide e-m proceed. (FPS) Telephone not (轉數快) 電話號碼 FPS Account Holder's N FPS帳戶持有人姓名 或 or	er Payment System, otherwise the paym n only be addressed to Policy Holder /e/ with bank account holder's name is the immant(s), otherwise the payment cannote (11) of the proxy (phone number /e-mail address for sending Claim statement).	ent cannot proceed. ligible Claimant. Please ensure e same as the name of Policy t proceed. iil address/FPS ID) in below field ont, otherwise the payment cannot or (轉數快) 電郵地址 E-mail address 電郵地址	1. 請確保以下提供 統中註冊,否則 2. 賠償付款僅支付 帳戶持百百人姓民 付系統識別碼。 4. 請提供 電子郵件	無法進行付款。 給保單持有人/符合條 與保單持有人/符合條:一個快速支付系統識 地址以發送賠償明細: 或 or	件的索償者。請確保註冊快速或件的索償者姓名相同,否則無法別代號(電話號碼 /或 電子郵件表,否則無法進行付款。 FPS ID 快速支付系統識別碼 atement will be sent to this e-mail add 賠償明細	它付系統的銀行 s進行付款。 地址/或快速支 dress upon payment 表將發送到此電郵地
registered with Fast 2. Claims Payment ca the registered proxy Holder/ eligible Clc 3. Please provide One 4. Please provide e-m proceed. (FPS) Telephone no (轉數快) 電話號碼 FPS Account Holder's N FPS帳戶持有人姓名 或 or If you choose Direct cr Notice: 1. Please provide a cop proceed. 2. Claims Payment sha the bank account h Claimant(s), otherw	er Payment System, otherwise the paymen only be addressed to Policy Holder /e with bank account holder's name is the immant(s), otherwise the payment cannot e(1) of the proxy (phone number /e-ma ail address for sending Claim statement	ent cannot proceed. ligible Claimant. Please ensure e same as the name of Policy t proceed. iil address/FPS ID) in below field of the payment cannot (轉數快) 電郵地址 E-mail address 電郵地址 Dur claim(s), please complete the payment cannot digible Claimant. Please ensure of Policy Holder/ eligible	1. 請確保以下提供 統中註冊(以下不則 2. 賠償付款僅支付 帳戶戶下面別碼)。 4. 請於統識別碼。 4. 請提供 電子郵件 注意事項: 1. 請提供銀行存摺 2. 賠保單持有人/符合 3. 請提供 電子郵件	無法進行付款。 給保單持有人/符合條與保單持有人/符合條: 一個快速支付系統識 地址以發送賠償明細: 或 or Claim s 或 提款卡副本,否則。 合條件的索償者姓名相	件的索償者。請確保註冊快速或件的索償者姓名相同,否則無法別代號(電話號碼/或電子郵件表,否則無法進行付款。 FPS ID 快速支付系統識別碼 atement will be sent to this e-mail add 賠償明細	定付系統的銀行 连進行付款。 地址/或快速支 dress upon payme 表將發送到此電郵地
registered with Fasts 2. Claims Payment cathe registered proxy Holder/ eligible Clc 3. Please provide One 4. Please provide e-m proceed. (FPS) Telephone note (轉數快) 電話號碼 FPS Account Holder's N FPS帳戶持有人姓名 或 or If you choose Direct cr Notice: 1. Please provide a cop proceed. 2. Claims Payment sha the bank account ho Claimant(s), otherw 3. Please provide e-metals	er Payment System, otherwise the paymen only be addressed to Policy Holder /e with bank account holder's name is the immant(s), otherwise the payment cannot [1] of the proxy (phone number /e-ma ail address for sending Claim statement [2]. +852 ame Pedit to Hong Kong Bank Account for you and the payment cannot proceed. Il only be addressed to Policy Holder/ e older's name is the same as the name of ise the payment cannot proceed. ail address for sending Claim statement ail address for sending Claim statement	ent cannot proceed. ligible Claimant. Please ensure e same as the name of Policy t proceed. iil address/FPS ID) in below field of the payment cannot (轉數快) 電郵地址 E-mail address 電郵地址 Dur claim(s), please complete the payment cannot digible Claimant. Please ensure of Policy Holder/ eligible	1. 請確保以下提供 統中註冊(以下不則 2. 賠償付款僅支付 帳戶戶下面別碼)。 4. 請於統識別碼。 4. 請提供 電子郵件 注意事項: 1. 請提供銀行存摺 2. 賠保單持有人/符合 3. 請提供 電子郵件	無法進行付款。 給保單持有人/符合條與保單持有人/符合條: 一個快速支付系統識 地址以發送賠償明細: 或 or Claim s 或 提款卡副本,否則。 合條件的索償者姓名相	件的索償者。請確保註冊快速或件的索償者姓名相同,否則無法別代號(電話號碼 /或 電子郵件表,否則無法進行付款。 FPS ID 快速支付系統識別碼 atement will be sent to this e-mail add 整價明細 atem atem atem atem atem atem atem atem	定付系統的銀行 连進行付款。 地址/或快速支 dress upon payme 表將發送到此電郵地
registered with Fasts 2. Claims Payment ca the registered proxy Holder/ eligible Clc 3. Please provide <u>One</u> 4. Please provide <u>e-m</u> proceed. (FPS) Telephone no (轉數快) 電話號碼 FPS Account Holder's N FPS帳戶持有人姓名 或 or If you choose <u>Direct cr</u> Notice: 1. Please provide a <u>cop</u> proceed. 2. Claims Payment sha the bank account ho Claimant(s), otherw 3. Please provide <u>e-me</u> proceed. Account Holder's Nam	er Payment System, otherwise the paymen only be addressed to Policy Holder /e with bank account holder's name is the immant(s), otherwise the payment cannot [1] of the proxy (phone number /e-ma ail address for sending Claim statement [2]. +852 ame Pedit to Hong Kong Bank Account for you and the payment cannot proceed. Il only be addressed to Policy Holder/ e older's name is the same as the name of ise the payment cannot proceed. ail address for sending Claim statement ail address for sending Claim statement	ent cannot proceed. ligible Claimant. Please ensure e same as the name of Policy t proceed. iil address/FPS ID) in below field ont, otherwise the payment cannot or (轉數快) 電郵地址 E-mail address 電郵地址 Dur claim(s), please complete the payment cannot of Policy Holder/ eligible Int, otherwise the payment cannot of Policy Holder/ eligible According 18 Accord	1. 請確保以下提供 統中註冊,否則 2. 賠償付款僅支付 帳戶持有人供供 付系統識別碼。 4. 請提供 電子郵件 注意事項: 1. 請提供 銀行存摺 2. 賠償付款僅支付 保單持有人/符合 3. 請提供 電子郵件	無法進行付款。 給保單持有人/符合條與保單持有人/符合條: 一個快速支付系統識 地址以發送賠償明細: 或 or Claim s 或 提款卡副本,否則。 合條件的索償者姓名相	件的索償者。請確保註冊快速或件的索償者姓名相同,否則無法別代號(電話號碼 /或 電子郵件表,否則無法進行付款。 FPS ID 快速支付系統識別碼 atement will be sent to this e-mail add 整價明細 atem atem atem atem atem atem atem atem	定付系統的銀行 连進行付款。 地址/或快速支 dress upon payment 表將發送到此電郵地位 資料:
registered with Fasts 2. Claims Payment cathe registered proxy Holder/ eligible Cla 3. Please provide One 4. Please provide e-m proceed. (FPS) Telephone not (轉數快) 電話號碼 FPS Account Holder's N FPS帳戶持有人姓名 或 or If you choose Direct cr Notice: 1. Please provide a cop proceed. 2. Claims Payment sha the bank account ho Claimant(s), otherw 3. Please provide e-me proceed. Account Holder's Nam 戶口持有人姓名 Bank Code	er Payment System, otherwise the paymen only be addressed to Policy Holder /e with bank account holder's name is the immant(s), otherwise the payment cannote (1) of the proxy (phone number /e-mail address for sending Claim statement).	ent cannot proceed. ligible Claimant. Please ensure e same as the name of Policy t proceed. iil address/FPS ID) in below field ont, otherwise the payment cannot or (轉數快) 電郵地址 E-mail address 電郵地址 Dur claim(s), please complete the payment cannot of Policy Holder/ eligible Int, otherwise the payment cannot of Policy Holder/ eligible According 18 Accord	1. 請確保以下提供 統中註冊,否則 2. 賠償付持係 帳戶持有人共提供 付系統識別碼。 4. 請提供 電子郵件 注意事項: 1. 請提供銀行存摺 2. 賠償付款僅支付 保單持有人/符合 3. 請提供電子郵件	無法進行付款。 給保單持有人/符合條與保單持有人/符合條 與保單持有人/符合條 :一個快速支付系統識 地址以發送賠償明細 或 or Claim s 和支付到銀行帳戶為係 或提款卡副本,否則。 合條件的索償者姓名相 地址以發送賠償明細 地址以發送賠償明細 或	件的家償者。請確保註冊快速3件的家償者性名性同,否則無法別代號(電話號碼 /或 電子郵件表,否則無法進行付款。 FPS ID 快速支付系統識別碼 atement will be sent to this e-mail add 賠償明細 at 特別 会別	E 付系統的銀行 i 進行付款。 地址 /或 快速支 dress upon payment 表將發送到此電郵地 資料: 有人姓名與

Documents required under Section 3:

Accident Medical Expenses

- Original receipt(s) with diagnosis
- Copy of claim settlement letter with detailed breakdown issued by other insurers (if applicable)

Hospital Income

- Copy of hospital statement and invoice
- Completion of Claim Form Section IV (Applicable to private hospital)
- Discharge Slip / Discharge Summary (Applicable to HK government hospital)
- Copy of claim settlement letter with detailed breakdown issued by other insurers (if applicable)

Hospital Expenses

- Original hospital statement and receipts
- Completion of Claim Form Section IV (Applicable to private hospital)
- Discharge Slip / Discharge Summary (Applicable to HK government hospital)

Accidental Death & Disablement

- Police report, if applicable
- Documentary proof certifying the insured is suffering from permanent disability (applicable for permanent disability claim)
- Copy of Death Certificate indicating the cause of death (applicable for death claim)
- Grant of Probate / Letters of Administration

Critical Illness

- Completion of Claim Form Section IV
- All relevant medical and examination report regarding the claimed Critical Illness

第三部份所需文件:

意外醫療費用

- · 連同診斷證明之醫療費用收據正本
- · 由其他保險公司發出的理賠細目結算信件副本 (如適用)

住院現金

- · 醫院收費清單副本
- · 由醫生填妥的索償表格第四部份 (適用於私家醫院)
- · 出院摘要 / 出院總結 (適用於香港公立醫院)
- · 由其他保險公司發出的理賠細目結算信件副本 (如適用)

住院醫療費用

- · 正本醫院收費清單及收據
- · 由醫生填妥的索償表格第四部份 (適用於私家醫院)
- · 出院摘要 / 出院總結 (適用於香港公立醫院)

意外死亡及傷殘

- · 警方報告,如適用
- · 證明受保人永久傷殘的有關醫療報告 (適用於永久傷殘索償)
- · 證明死因之死亡證副本 (適用於意外死亡索償)
- · 授予遺囑認證書 / 遺產管理書

危疾

- · 由醫生填妥的索償表格第四部份 (適用於私家醫院)
- · 有關危疾的所有醫療及檢查報告

<u>Section 3 – Details of Injury/Sickness</u> 第三部份 意外/疾病詳情

Date and time of the injury/sickness 發生意外或疾病的日期及時間		Date of first consultation v 第一次求診日期	with doctor/hospital	Nature of injury/Diagnosis of sickness 傷勢/病況的診斷結果
DD MM 日 月	YYYY A.M. P.M. 年 上午 下午	DD 日	MM YYYYY 月 年	
Part of body affected 身體受傷部位	Nature of Injury (applicable for accid 受傷性質 (適用於意外) (請選擇)	dent) (please tick)		
	Sprain Fracture 扭傷	□ Abrasion □ 磨損	Dislocation Whiple 脫臼 揮鞭式	
	Contusion Laceration 撞傷 割傷	Burns 燒傷		olease specify 請詳述:
In the case of injury, where and how did如屬受傷個案,請詳述意外地點及				om(s) first appear?
Did this accident occur in the course of a drising out of employment? 意外是否在受僱期間因工作引致?		ne of insurance company for 保險的保險公司名稱及保	r Employees Compensation I R單編號	isurance and the Policy No.
☐ Yes 是 ☐ No 否				
Do you need to receive further medical tr 你是否需要繼續接受治療?	reatment? If yes, how long will the fu 如是,該療程還需多長	rther medical treatment last? 時間?	?	
☐ Yes 是 ☐ No 否				
Do you need to be hospitalized in the fu	uture? If yes how long will the fu	orther medical treatment last?)	
你將來是否需要住院?	, -	(如何時,多久需住院,)		

Section 4 – Attending Physician Statement (To be completed by attending physician) Applicable to Private Hospital Confinement

第四部份 主診醫生報告 (由主診醫生填寫) 適用於入住私家醫院之索償

Patient's information 病人資料						
Name (English) 姓名(英文)	Age 年齡		HKID No./Passport No. 香港身份証/護照號碼			
	Patient's medical	history 病人病史				
Date of injury occurred or symptom(s) first appeared 受傷或首次出現病徵日期	Date of first consultation with you 閣下首次診治日期		Was the patient referred by any other doctor? 是次情况是否由其他醫生轉介?			
DD MM YYYY 日 月 年	DD 日	MM YYYY 月 年	☐ Yes 是 ☐ No 否			
Diagnosis 診斷			If yes, please state name of the doctor 如是,請提供轉介醫生姓名:			
			DD MM YYYY 日 月 年			
To the best of your knowledge, has the patient ever had the same or similar condition(s) or symptom(s)? 據你所知,病人以往曾否出現同樣或類似的病况? If yes, please state dates and conditions / symptoms 如是,請提	□ Yes 是 □ No 否 聲供日期及詳情:	Was the condition caused by a 是次情况是否由其他潛在疾 If yes, please state dates and a	7 7 7 1 1 1 1 1 2 2 2 2 2 2 2 2 2 2 2 2			
Is the diagnosis due to or associated with any of the following? 診	斷是否由下列情況導致或者有關	?				
(a) Congenital anomalies? 先天性異常 Yes 是		(e) Refractive error or correct				
(b) Heredity condition? 遺傳性疾病 Yes 是		(f) Cosmetic or plastic surger				
(c) Pregnancy or childbirth? 懷孕或分娩 Yes 是 (d) Drugs or alcohol? 酒精或藥物影響 Yes 是		(g) Routine medical check-up (h) Mental or nervous disorde				
Name of hospital 醫院名稱						
Date of admission		Date of discharge				
入院日期	MM YYYY 月 年	出院日期	DD MM YYYY 日 月 年			
Major complaints of the patient 病人主要病徵						
(i) Can the treatment and medical test(s) be managed under an ou 是次治療和醫學檢查是否可以在門診或日間護理環境下原 If yes, please explain why hospital confinement was arranged. ⁵	是理?	Yes	是			
(ii) Did the Patient take any home leave during such hospitalization If yes, please provide the date, time & reason(s) of the home lea			是 □ No 否			

In the case of injury, were the patient's complaints solely caused by this current accident? If not, is there 如屬受傷個案,病人之主要病徵是否只因最近之意外引致? 如不是,這會否與之前之意外或	any connection with a previous o 其他原因有關? 請提供詳情。	accident or any other causes? F	Please specify.	
Brief discharge summary (including treatments, investigation procedures, results, and/or any complicati	ons and follow up plan)			
Brief discharge summary (including frediments, investigation procedures, results, and/or any complican 出院概況(包括診治、檢查程序、結果、併發症及覆診計劃)	ons and rollow-up plan)			
If the patient had a surgical procedure, please fill	in the boxes below 如			
If the patient had a surgical procedure, please fill Name and nature of the procedure 手術名稱及性質	in the boxes below 如	果病人有接受手術,請抗 Date of the surgical proced		YYYY
	in the boxes below 如	Date of the surgical proced	lure 手術日期	YYYY 年
	in the boxes below 如	Date of the surgical proced	lure 手術日期 MM	
	in the boxes below 如	Date of the surgical proced	lure 手術日期 MM	
	in the boxes below 如	Date of the surgical proced	lure 手術日期 MM	
	in the boxes below 如	Date of the surgical proced	lure 手術日期 MM	
	in the boxes below 如	Date of the surgical proced	lure 手術日期 MM	
	in the boxes below 如	Date of the surgical proced	lure 手術日期 MM	
	in the boxes below 如	Date of the surgical proced	lure 手術日期 MM	
Name and nature of the procedure 手術名稱及性質	n 醫生聲明	Date of the surgical proced DD 日	ure 手術日期 MM 月	
Name and nature of the procedure 手術名稱及性質 Declaration I hereby certify that the facts given above are true to the best of my known and physician/specialist	n 醫生聲明 nowledge. 本人在此證明以上	Date of the surgical proced DD 日	ure 手術日期 MM 月	
Name and nature of the procedure 手術名稱及性質 Declaratio I hereby certify that the facts given above are true to the best of my ki	n 醫生聲明	Date of the surgical proced DD 日	ure 手術日期 MM 月	
Name and nature of the procedure 手術名稱及性質 Declaration I hereby certify that the facts given above are true to the best of my known and physician/specialist	n 醫生聲明 nowledge. 本人在此證明以上	Date of the surgical proced DD 日	ure 手術日期 MM 月	
Name and nature of the procedure 手術名稱及性質 Declaration I hereby certify that the facts given above are true to the best of my known and physician/specialist	n 醫生聲明 nowledge. 本人在此證明以上	Date of the surgical proced DD 日	ure 手術日期 MM 月	
Name and nature of the procedure 手術名稱及性質 Declaration	n 醫生聲明 nowledge. 本人在此證明以上 Signature and chop 簽名及蓋章	Date of the surgical proced DD 日	ure 手術日期 MM 月	
Name and nature of the procedure 手術名稱及性質 Declaration	n 醫生聲明 nowledge. 本人在此證明以上 Signature and chop 簽名及蓋章	Date of the surgical proced DD 日	ure 手術日期 MM 月	
Name and nature of the procedure 手術名稱及性質 Declaration	n 醫生聲明 nowledge. 本人在此證明以上 Signature and chop 簽名及蓋章	Date of the surgical proced DD 日	ure 手術日期 MM 月	

Section 5 – Declaration and Authorization

- A. The undersigned Insured(s) / Claimant(s) HEREBY DECLARE that to the best of the Insured(s') / Claimant(s') knowledge and belief, the above statement and particulars contained are true and complete in every respect and are made without reservation of any kind.
- B. In relation to the personal data collected in this claim form, the Insured(s)/Claimant(s) agree and acknowledge that:
 - (a) (unless specifically indicated otherwise in this form) the personal data requested in this form (or otherwise provided during the course of the claim process) is necessary for AIG Insurance Hong Kona Limited ("AIG HK") to process the insurance claim and any such data not provided may mean the claim cannot be processed.
 - (b) the personal data collected in this form may be used by AIG HK for purposes which include 1) assessing, investigation, adjusting and making a decision on this claim; 2) otherwise for the purpose of administering the insured(s') insurance policy (including pursuing recovery from reinsurers) and 3) for other purposes stated elsewhere in this form.
 - (c) AIG HK may transfer the personal data to the following classes of persons (whether based in Hong Kong or overseas) for the purposes identified in (b) above:
 - (i) third parties providing services related to the administration of the Insured's policy (including reinsurers);
 - (ii) financial institutions for the purpose of processing this application and obtaining policy payments;
 - (iii) loss adjustors, assessors, third party administrators, emergency providers, legal services providers, retailers, medical providers and travel carriers;
 - (iv) another member of the AIG group (for all of the purposes stated in (b)) in any country; or
 - (v) other parties referred to in AIG HK's Data Privacy Policy for the purposes stated therein.
 - (d) The Insured(s)/Claimant(s) may gain access to, or request correction of their personal data (in both cases, subject to a reasonable fee) at any time, by writing to the Privacy Compliance Officer of AIG Insurance Hong Kong Limited at GPO Box 456 or cs.hk@aig.com. The same addresses may be used to contact us with any comments on our service. The full version of AIG HK's Data Privacy Policy can be found at www.aig.com.hk.
- C. The Insured(s) / Claimant(s) hereby irrevocably authorize:
 - (a) any organization, institution, or individual that has any information, record or knowledge of the Insured(s') health and medical history or any treatment or advice rendered thereto to disclose to AIG HK such information, record and knowledge;
 - (b) AIG HK or any of its approved medical examiners or laboratories to perform the necessary medical assessment and tests to underwrite and evaluate the Insured(s') health status in relation to the Claims therein and any matter arising therefrom. These tests may include, but are not limited to, tests for cholesterol and related blood lipids, diabetes, liver or kidney disorders, acquired immunodeficiency syndrome (AIDS), infection by any human immunodeficiency virus (HIV), immune disorder or the presence of medications, drugs, nicotine or their metabolites;
 - (c) the police that has any of the Insured(s') information to provide AIG HK with the information including but not limited to the police reports, witness statements, investigation and/or prosecution results:
 - (d) airline(s) that has/have any of the Insured (s') information to provide AIG HK with the information including but not limited to flight details, booking details, irregularities reports and all information related to the Insured (s') bookings; and
- (e) any organization institution or individual that has any information, record or knowledge of the Insured(s') travel record to disclose to AIG HK such information, record and knowledge. This authorization shall bind the Insured(s') / Claimant(s') successors and assigns and remain valid notwithstanding the Insured(s') / Claimant(s') death or incapacity in so far as legally permissible. ocopy of this authorization shall be as valid as the original.
- A. 於本索償申請表簽署之受保人/索償申請人謹此聲明盡其所知所信,上述所申報的一切資料均屬正確無誤,並無任何保留。
- B. 就有關從此索償申請表所收集的個人資料,受保人/索償申請人同意及確認:
 - (a)除非於本表格上另有訂明,本表格所要求提供的個人資料 (或於處理索償時所要求提供的個人資料) 是供美亞保險香港有限公司 ("美亞保險") 處理保險索償申請的所需資料,若未能提供任 何所需資料索償申請則可能不被處理;
 - (b)美亞保險可按列於其私隱政策的用途使用此表格所收集之個人資料,其用途包括: 1) 評核、調查、調整及就此索償申請作出決定; 2) 管理受保人的保單 (包括向再保險公司索取賠償) 及3) 任 何於本表格其它位置列明的目的;
 - (c)美亞保險亦可向以下類別的人士 (不論在香港或海外) 轉交該些個人資料,作上述 (b) 項所列明之用途:
 - 提供有關本人/吾等保單管理服務的第三者(包括再保險公司)
 - (ii) 財務機構,作處理此申請及收取保費;
 - (iii) 公證人、調查員、第三者管理人、緊急支援服務提供者、法律服務提供者、零售商、醫療提供者、及交通工具機構,以處理索償事宜;
 - [III] 公證人: 明显原:为一百百年人: 参阅文法原识372年以 / 日午原272年以 [IV] 其它在任何國家之私[G集團之成員公司,作上述 [b) 項所有分明之用途;或 [v] 其它於美亞保險私隱政策所列明的人士,作於私隱政策列明之用途。
 - (d)受保人/索償申請人可隨時致函到美亞保險香港有限公司之私隱事務主任 (地址:香港郵政總局信箱456號或電郵:cs.hk@aig.com) 查閱、或要求修改其個人資料(美亞保險可就查閱及修改 要求收取合理費用)。如對美亞保險提供的服務有任何意見,可按上述地址聯絡美亞保險。美亞保險私隱政策的全文載於www.ajg.com.hkg
- C. 受保人/索償申請人茲授權:
 - (a)任何知悉或擁有受保人之健康狀況及病歷或任何治療或諮詢記錄或資料及曾為或將為受保人診治之機構、組織或人士,向美亞保險透露有關資料及記錄;
 - (b)美亞保險或任何其認可之驗身醫生或化驗所,替受保人進行所需之醫療評估及測試,並對受保人之健康狀況進行審核及評估,作為處理本索償申請及其後與之有關的賠償事宜。此等化驗包 括,但並不限於膽固醇及有關之血脂肪、糖尿病、肝或腎功能失常、愛滋病或感染人體免疫力缺乏病毒、免疫系統失常或體內藥物、毒品、尼古丁及其代產物之含量等化驗; (c)警方向美亞保險提供有關受保人之任何資料包括但不限於警察報告、証人口供、調查及/或檢控結果;
- (d)航空公司向美亞保險提供有關受保人之任何資料包括但不限於航班資料、訂位資料、違規報告及所有有關受保人之訂位資料;及
- . (e)任何知悉或擁有受保人之出入境資料紀錄之機構、組織或人士向美亞保險透露有關資料及紀錄
- 此授權書不得徹回。在法律許可下,即使受保人/索償申請人死亡或喪失能力,此授權書仍然存有法律效力,而受保人/索償申請人之繼承人及轉讓人亦會受此授權書約束。此授權 書之副本與正本均屬有效。

受保人/索償申請人(如適用)姓名			Signature of Insured / Claimant (if applicable) (If the Insured is below the age of 18, the Insured's Parent/Legal Guardian should sign on his/her behalf) 受保人/索償申請人(如適用)簽署 (如受保人未滿18歲,則由其父母或合法監護人簽署)			
Insured /Claimant's ID Card No./Passport No. 受保人/索償申請人身份證/護照號碼			Date 日期	DD 日	MM 月	YYYY 年
Name of Parent/Legal Guardian (If Insured is be 父母/合法監護人姓名 (如受保人未滿18歲)	elow the age of 18)		Signature of Parent/Legal Guardi 父母/合法監護人簽署 (如受信		age of 18)	
Parent/Legal Guardian's ID Card No./Passport 父母/合法監護人身份證/護照號碼	No.		Date 日期	DD 日	MM 月	YYYY 年
Producer's Information (if applicable) 保單經紅	已資料 (如適用)					
Name of agent/broker 經紀姓名	Code 編號		to this mobile phone number via SMS upon receipt of	Email address 電郵地址		
		claim form. 本公司將會在收到電話號碼	此索償申請後發送確認短訊至此手提			